

Nexus Program

Serving Low Income People Living with HIV/AIDS in Virginia

The VHO, Inc Nexus program is a Ryan White Service Provider. The Nexus Program has been serving people living with HIV/AIDS in Northern Virginia who receive their HIV related medical care in private practices since 2016. The Nexus Program offers the following services to eligible clients.

Assistance Paying for HIV Medications

Qualifying clients will be enrolled in the Virginia Department of Health Medication Assistance Program (VA MAP). VA MAP covers copays for HIV/AIDS medication that are not covered by insurance (private, ACA, Medicare or Medicaid).

Non-Medical Case Management

The NMCM assists clients in completing their eligibility for Ryan White Services and the VA MAP program. This relationship is important to establish the types of services that would benefit each individual and help them move towards and/or maintain viral load suppression. The NMCM works with the client in developing an Individual Service Plan and maintains regular communication with each client.

Medical Case Management

The MCM is a vital component of the client's treatment plan, especially when the client is not virally suppressed. The MCM works closely with the attending physician and/or Nurse Practitioner in reinforcing important information for the client and maintaining a regular communication, both face-to-face and through electronic means. The goal of the program and the MCM is help the client maintain viral load suppression and become independent from needing expensive medical and support services and live a long healthy life.

Outpatient Ambulatory Health Services

OAHS provides medical and laboratory services for Ryan White clients that don't qualify for health insurance. This service enables clients to receive ongoing HIV-related care from private practices and as well as care from referral specialty practices for HIV-related health conditions. For providers to be reimbursed for services for patients without insurance, please submit Form 1500 for services. Providers will be reimbursed for services according to a schedule provided by Virginia Department of Health, or at Medicare rates for services not included on the schedule.



Nexus Program

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Health Insurance Co-Pay and Deductible Assistance

VA MAP clients will also be enrolled in the Nexus program to receive financial assistance paying for insurance copays, coinsurance and deductibles for HIV related medical services not covered by insurance. Nexus pays providers directly. For providers to be paid patient copays and deductibles not covered by insurance, please submit Form 1500 and Explanation of Benefits following insurance reimbursement either by fax or mail to the Nexus Program.

Emergency Financial Assistance - Food Vouchers

Proper nutrition is vital for improving or maintaining health outcomes. Nexus clients can be referred by their ID physician for financial assistance in purchasing nutritious foods. Giant Food Stores cards are available.

Medical Transportation Assistance

Clients often have difficulty getting to and from their medical appointments. Cab rides and Metro SmartTrip cards are available for Nexus clients with transportation challenges. These cab and metro rides are for transportation for clients to and from their HIV related medical appointments only.

Mental Health Services

Clients that need mental health services will be referred to a full-service practice for an intake screening. The mental health provider will then identify the level of service they deem appropriate.

Clients with insurance may qualify for copay assistance for these visits. Fees for clients without insurance will be covered per an agreement with the mental health provider. Clients are also free to select their own mental health provider that is in network with their insurance or to be referred to another participating Ryan White provider for mental health services.

ACA Health Insurance Enrollment Assistance

VHO may assist or refer Nexus clients and other Ryan White clients in Northern Virginia to enroll or reenroll in ACA health insurance. Qualifying clients receive premium payment support from the Virginia Department of Health. Clients who qualify for insurance but fall below 138% Federal Poverty Level will be assisted in enrolling in Medicaid.

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